

contact us

Customer Service

If you are a customer (not a reseller or distributor), Adobe Customer Service can assist you with certain inquiries via a web form.

For support with:

- passwords
- post-announce and maintenance fulfillment orders
- serial number questions
- updating contact information
- other general Adobe licensing questions

Please click here: www.adobe.com/support/inquiry.html

Your preferred Adobe Reseller is the best resource for assistance with:

- quotes and purchasing options of the Adobe Licensing Programs
- orders not yet received

Reseller Support

If you are an Adobe Reseller (not a customer or distributor), Adobe Reseller Support offers an email support program designed to assist you with general inquiries about how to use the Adobe Licensing Web Site.

For information about orders, pricing or program details, please contact your preferred Adobe distributor.

Please scroll to the next page for more information about Reseller Support.

Resellers can contact Adobe Reseller Support from the list of email addresses listed below.

Asia Pacific adobeapchanlicensing@adobe.com

Austria, Germany, or Switzerland adobegermanychanlicensing@adobe.com

Europe, Middle East, or Africa adobeurchanlicensing@adobe.com

France adobefrchanlicensing@adobe.com

Japan adobejachanlicensing@adobe.com

Latin America adobelachanlicensing@adobe.com

North America adobenachanlicensing@adobe.com

United Kingdom adobeukchanlicensing@adobe.com